

## Croke Park Match Visual Guide

Welcome to Croke Park, we hope this document will help you to prepare for your visit to us on match day. We are delighted to collaborate with Child Vision Ireland and Drumcondra Autism Friendly Village on the content of document. The document has been produced following the Vision Sport Ireland “Clear Print Guidelines”.

### Where is Croke Park?

Croke Park Stadium is located on Jones Road, Dublin 3. The stadium is located in Dublin City Centre and is easily accessible.

Google Maps Location:

<https://maps.app.goo.gl/kBA8H1mY9u64qu75A>

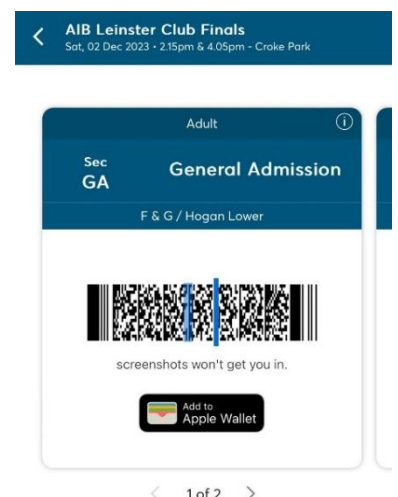


### Tickets

Tickets can be purchased online. Your ticket will have your stand information, the section, the row and seat you are assigned. Tickets should be downloaded to your phone wallet in advance. The barcode on your phone ticket will continuously move and change.

Information on suitable areas for spectators with a disability or sensory need can be found here:

<https://crokepark.ie/matchday/accessibility>



## Entry Routes

There are a number of entry routes into the stadium. Your ticket will have your designated entry route on it.

You should expect large crowds of people on the entry routes to the stadium. The earlier spectators arrive to the stadium, the less the crowds are.

Entry routes are colour coded as per the map here:



## Arriving to the Stadium

Event staff and Gardaí will be located on the roads around the stadium, they are there to assist you and can offer help and directional assistance.

The Gardaí will close the surrounding roads to cars to ensure public safety.



## Searches

Bag searches are in operation at all entrances to the stadium. Please have your bag open and ready to be searched. Medical bags are permitted. If for any reason you cannot go through the search, please contact the security steward supervisor in the area.

Security staff will wear yellow and orange bibs.



## Turnstiles

Entry to the stadium is via a turnstile. Please have your ticket ready on your phone in advance of entering the stile. The stiles personnel will scan your ticket for entry.

If for any reason you cannot go through a turnstile, please contact the turnstile supervisor in the area. They will be wearing a navy bib.



## Concourse Areas

Once through the turnstiles you will arrive at the concourse area, this is the area behind the seats. They are open spaces for people to move around. There can be large crowds in these areas, particularly right before the game and at half time. The toilets, food and beverage units, bins and medical rooms are in this area.



## Food and Beverage

There are a number of food and beverage units located throughout the concourse area, behind the seats.

Units can be very busy at peak times such as before the game and at half time. They are quiet with limited queues while the games are in play. They close after half time of the last game.

There are a number of water fountains around the stadium to refill water bottles.



## Toilets

There are a number of toilets and accessible toilets located throughout the stadium.





## Medical

There are several First Aid posts located throughout the stadium. They are in the following areas:

- Cusack Level 3 – 313
- Hogan Level 3 – 333
- Davin Level 7 – 724
- Hill 16 – Section A Concourse



## Welfare Room

A welfare room is available on the Cusack Level 4 concourse. It is a quiet indoor space.



## Accessibility Team

Our Accessibility team are onsite for all games in Croke Park. They are a team of specially trained health professionals and are happy to assist any of our patrons with accessibility needs on events days.

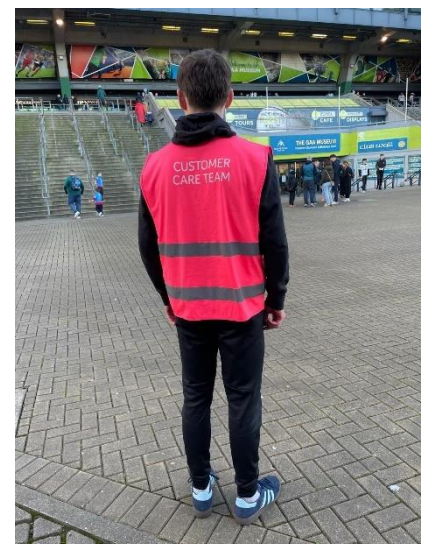
They are positioned at the Cusack A2 gate (Between Block C & D turnstiles) and the Hogan Premium entrance on Jones Road.

They wear blue bibs and are happy to help patrons who may require additional help. Any of our stewards can call the team if special assistance is required.



## Customer Care Team

Customer Care team are located throughout the stadium on match days, they wear pink bibs and are available to answer any queries you may have.



## Voluntary Stewards

Our voluntary stewards are located in the seated area and wear yellow and orange bibs. They are happy to help with any queries or assistance spectators require.



## Community Team

The Croke Park Community Team work on stadium event days to assist their neighbours and monitor activity in the local community area.

The team is made up of people from the local area. You should feel free to approach any Community Team member for assistance as you approach the stadium. They wear jackets which are branded with Croke Park Community Team so are easily recognisable.



## Noise

The stadium can be a very noisy place on match day. Noise cancelling headphones are permitted in all areas of the stadium. Disposable ear buds are located at the Customer Care booths on the Hogan Level 3 concourse and the Cusack Ground level concourse for anyone who may require them.

For those who need a quieter space while attending the game. The following areas may be suitable depending on individual requirements:

- Welfare Room – located on level 4 of the Cusack stand, it is an indoor quiet space.
- GAA Museum – located on the ground floor of the Cusack stand, it is an indoor space
- Hogan Level 3 / 7 concourses are quiet while the game is in play (they are busy prior and post the game and at half time. They are outdoor spaces.
- Cusack Ground level and Level 7 concourses are quiet while the game is in play (they are busy prior and post the game and at half time. They are outdoor spaces.



## Visuals

The stadium is predominantly outdoors and has an abundance of natural light. Where there is low light or darkness there is a mix of fluorescent and LED lights. For nighttime / evening games, the pitch side floodlights will be in operation.

There are a number of suites and areas with windows in the stadium, where there is glare from the sun, blinds are in place to regulate the light.

Some areas of the pitch seating are more enclosed with roofs while others are open to the natural elements, leading to differences in the level of natural light in certain areas, which would allow people to choose areas that would suit their needs more.

The walls of the stadium are predominantly made up of neutral colours with some decoration and information in certain areas. There is signage to help people navigate the environment, provide health and safety advice, and instructions.

The wearing of sunglasses is permitted.

## Smells

There are no significant smells in the stadium other than the usual food scents you would expect at a restaurant.

If you are seated close to the pitch, there may be a smell of fresh grass.